We are responding as an organisation to the Women’s Health Strategy – Call for Evidence. We would be very grateful for any comments you have which we could include anonymously in the report. We also plan to use the anonymised data to support BHUK’s objectives and to review the services we offer.

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**Personal Details:**

Name:

Age:

Sex:

Area of the UK in Which You Live:

**Section 1: Experience of Primary Care (General Practitioner):**

1. Can you briefly outline any examples where you felt that when you sought help for a bladder problem you were not taken seriously or listened to?
2. How could the issue have been handled better in primary care?
3. How knowledgeable about bladder illness was your GP?
4. How long did it take to get a referral to secondary care (a hospital consultant)?
5. How has Covid-19 affected delivery of the services you rely on from your GP?

**Section 2: Experience of Secondary Care (Urologist, Urogynaecologist, Specialist Nurse):**

1. How knowledgeable on your specific condition was the practitioner you saw?
2. How long did it take you to receive a diagnosis?
3. How did your clinician involve you and seek your opinion before making a decision on treatment options?
4. Can you briefly outline any examples where you felt that when you sought help for a bladder problem you were not taken seriously or listened to?
5. How could your issues have been handled better?
6. How has Covid-19 affected the delivery of services you rely on from your hospital?

**Section 3: Information on Your Condition:**

1. Where did you find information on your condition e.g. NHS, patients organisations, Google, social media?
2. How easy was it to find information on your condition?
3. Where did you find the most useful information on your condition?

**Section 4: Managing Your Condition In The Workplace:**

1. How has your condition impacted your ability to work?
2. Has your employer been supportive of your illness at work or dismissive?

**Section 5: Services from Bladder Health UK**

1. If you are a Bladder Health UK member how satisfied are you with the services we offer?
2. Are there any ways you feel we could improve the services we offer?

***Please could you email your completed questionnaire to*** ***susannah@bladderhealthuk.org*** ***. By completing and emailing the questionnaire you give consent to us using quotes from the response in the report that we submit (all quotes will be anonymous)***